

eDeposit User Guide

April 6, 2020



# **Table of Contents**

eDeposit Overview	. 2
Enhanced Security	. 2
Login	. 3
ANB Bank Website	. 3
Errors1	11
Magnetic Ink Character Recognition – MICR 1	11
Correcting Errors – Incorrect Amounts & MICR Line 1	11
Correcting Errors – Duplicate Items 1	15
Correcting Errors – Image Errors (Image Quality Assurance Exceptions)	16
Rescanning an Image1	17
Deleting an Image 1	19
If an Item Piggybacks 2	20
Correcting Errors – Balance Errors 2	21
End of Day2	23
To Remove a Deposit	23
Query for Items Previously Processed 2	24
Search for Previous Day/Batches Processed 2	25
Administration 2	26
Administration – Reports	26
Deposit Status Definitions	33



## eDeposit Overview

Your business will find many advantages to using eDeposit:

- Deposit checks electronically 24/7
- Save time preparing and delivering deposits to the bank
- Reduce transportation costs
- Scan and deposit funds from multiple locations into one account
- Utilizes enhanced technology to protect your business

### Enhanced Security

Every time you access your accounts online, you are protected by a multi-layer security system designed to identify you in a number of ways:

- Login credentials
- Device you are using (desktop computer or tablet with a USB port)

**Note:** If it's a device the system doesn't recognize, or if the access is being requested from a geographic location that's different from those observed in the past, you may be asked to answer additional questions to further verify your identity



#### Login

#### **ANB Bank Website**

- **Note:** A system administrator is required for the initial login and use of the system to allow drivers and software components to be installed.
- Begin by visiting our Bank website, https://www.anbbank.com
- Enter your Login ID and Password



• Navigate to the **Commercial** > eDeposit



- You will now be redirected to the eDeposit system
- You are now ready to begin processing your deposit.



Scan Deposit

• To make a deposit, select Create Deposit



In the Create Deposit screen, enter the basic information for the batch:

- Enter Deposit Amount
- Select Account where you want the deposit credited.
- Deposit Name this is an optional field on the back-end that ANB Bank can turn on or off during the initial set-up. This feature can be changed upon your request by an ANB Bank administrator; however, if turned on, it is then an active field.

Create Deposit		X
Deposit Amount* : Select Account* :	* Required Fields TEST MC DDA - ******9999	
	Continue	

- Click **Continue**
- Confirm your checks are loaded correctly in the scanner and click Scan.

<b>«</b>	Item # 🔻	Check #	Error	Amount	Actions
Deposit ID: 2986					
Deposit Name: Sample Deposit					
Deposit No.: *****6799					
Account Name: Main Checking					
More Details					
Export As Delete Deposit					
Training 🔻					
Visit our Education Center					
Messages 💌					
Deposit Cutoff Time					
View All					
News/Promotions v	No of Items: 0	Error: 0 Deposit	t Total: \$2,000.00 Differen	ice: \$0 Ch	eck Total: \$0
Visit our Website Login to Business online Banking	Scar	Detect Double-Feed	Please Fix Errors then Submit	Fix Errors	Save Deposit



• The deposit items will begin feeding through the scanner.

Scanning In Progress	
Items Scanned: 5	Stop Scan

• When all checks have been scanned, a list of items in the batch will be displayed. Verify the last item on the screen matches the last item in the scanner pocket and that the item number has been printed on the back of the check by the scanner, and is legible if applicable.

	ltem # 🔻	Check #	Error	Amount	Actions
٠	987654322	0667		100.00	×
٠	987654323	3032		200.00	×
٠	987654324	1383		400.00	×
٠	987654325	6484		500.00	×
٠	987654326	<sup>2635</sup> N		800.00	×
		V3			

• Use the plus-minus box (■ =) to view and hide the image of a scanned item.

ltem # 🔻	Check #	Error	Amount	Actions
987654322	0667		100.00	×
		Front Back		
Sample Person 123 North Road Hometown USA 55555 PAY TO THE Prevents ORDER OF	<u>02/10/20</u>	0667 100,00		
One Hundred Doll MyFinancial, In NENO Kay Note Sp 011999993	ne.	DOLLARS		
Serial Transit	Account Check	Amount 100.00 Press enfer lo update field		



• User Fields allow you to place additional information into the electronic record for each item.

them # +		Check #		Error		Amount Actions
0886009753						15.00
				Front	Back	User Fields
NAME Anne	135791	2	own 3	-20-08	8-10.p	Fields marked with (*) are mandatory Field 1. Field 2.
Fiffeen		00		\$ 15	80 BC	
MINO	ANB Bank.	-	anne			
1:10 700 1 2		13579				
AUX/Serial		AUX/FLD4	Account	Check	Amount	
Press amor in coulule fo	001232		1357912		15.00	
of Items 5. En	tor:0	Deposit Total	\$1.00	Differen	ce: -\$79.00	Checks Total: \$80.00

- For example, a check payment can include information such as:
  - Service Number (i.e., the billing category used in your account software)
  - o Service Type
  - Date of Service
  - Description
- Once you hit **Enter** on your keyboard, this information will be saved along with the deposit and included in any export of the deposit record.

	Allount	4610113		
	15.00	Ŵ	~	
User Field Fields marke	s d with (*) are mai	ndatory		Ū.
			En	er
Field 1:	1234 Main		Ent	

• If there are no errors, click Submit Deposit.

No of Items: 5	Error: 0	Deposit Total:	\$2,000.00	Difference: \$0.00	Check Total: \$2,000.00
Scan	Detect	Double-Feed	Please Fix Errors then Submit	Submit Deposit	Save Deposit

• If there are errors, there will be a Fix Errors button. Please refer to the Errors page on page 10.



• The system will confirm that the Deposit is balanced. You can add a memo to the Deposit record and then click **Submit Deposit**.

Submit Deposit	x
V Transaction is E	Balanced
Add Memo (Optional	) 4
123/987	Cuturii Denesii
	Submit Deposit

• The new deposit will now appear in the **Search** screen.

Vie	w Deposits	View Iter	ns	Report	ts						
F	Pending Deposit	All Dep	osits							Rows per	page: 10
Sea	arch										T
	Deposit ID 🔻	Account #	Accoun	t Name I	Processin	g Date	Status		Deposit 1	Fotal (\$)	Actions
	2986 N	123456789	Main Che	cking (	)2/10/2017	,	PENDING		2,000.00		23
	13										
Disp	laying 1 - 1 of 1							•	Page	1 of 1	► ►



• If it is not in a pending status, you can see it by displaying All Deposits.

Deposit ID 🔻	Account #	Account Name	Processing Date	Status	Deposit Total (\$)	Action
2986	123456789	Main Checking	02/10/2017	PENDING	2,000.00	20
2985	123456789	Main Checking	02/10/2017	SUBMITTED	2,250.00	2
2984	123456789	Main Checking	02/10/2017	SUBMITTED	3,103.00	20
2983	123456789	Main Checking	02/10/2017	SUBMITTED	1,700.00	2

• A quick-view summary of the **Deposit Details** is available with a single click of the Deposit Details 🖹 icon under the Actions tab column (see pg. 7 for reference):

eposit Details	
Site ID	34
Deposit ID	2986
Deposit Name	Sample Deposit
Account Number	******6799
Account Name	Main Checking
Last Updated By	Washington
Capture User	Washington
Create Date/Time	02/10/2017 10:30
Processing Date	02/10/2017
Submit Date/Time	02/10/2017 10:30
Status	PENDING
Count (CR/DB)	5/5
Deposit Total	2,000.00
Memo	
	Close



Home						User Audit	Customer	Help -	Logout	
			Item # 🔻	Check	#	Error	Amount	t	Actions	
	2986	٠	987654321	34			2,0	00.00		
Deposit Name: Deposit No.:	Sample Deposit	+	987654322	0667			1	00.00		
	Main Checking	٠	987654323	3032			2	200.00		
More Details		+	987654324	1383			4	00.00		
		٠	987654325	6484			5	00.00		
Export As		٠	987654326	2635			8	300.00		13
Training	Ψ.									
Visit our Education	Center									
Messages	Ŧ									
Deposit Cutoff Time View All	2									
News/Promotion	s <b>v</b>	N	o of Items: 6 E	irror: 0	Deposit Total: \$2,0	00.00 Differ	ence: \$0.00	Check T	otal: \$2,000.0	00

• When you submit the deposit, the system generates an electronic credit (virtual deposit slip), which is added to the items listed for your deposit. The amount of the Credit Voucher is equal to the total amount of your deposit.

	Item # 🔻	Check #	Error	Amount	Actions
EI.	987654321 N	34		2,000	.00
1	987654322	0667		100	.00
1	987654323	3032		200	.00
4	987654324	1383		400	.00
1	987654325	6484		500	.00
1	987654326	2635		800	.00

eDeposit



-

• The virtual deposit slip is created as an item for accounting purposes.

	ltem # 🔻	Check #	Error	Amour	t Actions
	987654321	34		2,	000.00
	Customer Name: Presi Customer Number: 1234 Deposit Name: Sam Deposit made to: Main	0/2017 Depo idents Inc. 156708-1234 ple Deposit 1 Checking 000003 1234567899 Account Chec	Front Back Electronic Credi esit Number: 298 esit Amount: \$ 2,000.0	6	
N	o of Items: 6 Err	ror: 0 Deposit	Total: \$2,000.00	Difference: \$0.00	Check Total: \$2,000.00



### Errors

If there are any errors, the Fix Errors button will be available. Click on **Fix Errors**. If you click **Save Deposit** at any time before submitting, it will put the deposit in a Suspended status. The deposit errors must be corrected before you can submit. Once errors are corrected, click Submit Deposit.

No of Items: 5	Error: 1	Deposit T	otal: \$2,000.00	Difference: \$200.00	Check Total: \$1,800.00
Scan	V Detect Doub	ble-Feed	Please Fix Errors then Submit	Fix Errors	Save Deposit

## Magnetic Ink Character Recognition – MICR

MICR is a technology used to verify the legitimacy or originality of paper documents, especially checks. Special ink, which is sensitive to magnetic fields, is used in the printing of certain characters on the original documents.

-
-
. 8
1



### **Correcting Errors – Incorrect Amounts & MICR Line**

The system will indicate any errors and identify the item with an alert.

	ltem # 🔻	Check #	Error	Amount	Actions
٠	987654322	0667		100.00	×
1	123456789	3032	▲		×
•13	987654324	1383		400.00	×
٠	987654325	6484		500.00	×
٠	987654326	2635		800.00	×
No	o of Items: 5	Error: 1 Depos	it Total: \$2,000.00 Differen	nce: \$200.00 Che	eck Total: \$1,800.00
	Scan	Detect Double-Feed	Please Fix Errors then Submit	Fix Errors	Save Deposit



• To fix the error, use the plus/minus box ( ■ =) to open/expand the item. The cursor will move to each field requiring correction, which will be highlighted in pink. Key the missing or incomplete value according to what you see on the document. If you cannot read the document, click the image to enlarge it. Click the image again to re-size it.

	ltem # 🔻	Check #	Error	Amount	Actions
+	987654322	0667		100.00	×
٦	123456789	3032	Δ		×
4			Front Back		
	John Dough 2721 Cherry Street Homelown USA 55555	<u>02/14/20</u>	3032		
	PAY TO THE Presidents	Inc.	200,00		
	Two Hundred Dolla	ars and no/100	DOLLARS		
	WyFinancial, In	ic. John	Down		
	011999993				
	Serial Transit	Account Check	Amount Press enter to update field		
No	o of Items: 5 Erro	or: 1 Deposit	Total: \$2,000.00 Differen	ce: \$200.00 Che	eck Total: \$1,800.00
	Scan	Detect Double-Feed	Please Fix Errors then Submit	Fix Errors	Save Deposit

• In the example below, the amount of check was not readable.

123456789		3032			Δ
				Front	Back
PAYTOT ORDER C	ough env Street m USA 55555 H <sup>HE</sup> Presidents HUnaked Doll MyFinancial, In	ars and no/1	<u>02/14/201</u> 00	2.00	3032 00
NEND	1999993	22222	John D 303 2	ow <u>c</u> h	
				0	
Serial	Transit 011999993	Account 22222	t Check 3032	Amount	Press enter to update field

*Note:* The written amount on any check is the legal amount.



• To correct this error, type in the correct amount and use the **Enter** key on your keyboard to save the correction.

-	123456789	3032	▲	×
			Front Back	
	John Dough 2721 Cherry Street Homefown USA 55555		<u>3032</u>	
	PAY TO THE Presiden	ts Inc.	200,00	Enter
	Two Hundred D MyFinancial		100 DOLLARS	<b>▲</b>
	NEND		John Dough	
	011999993	55555	3032	
	Serial Transit	Accoun 3 22222	t Check Amount 3032 200.00 Pess enter to pdate field	
			3	

- **Note:** Errors in reading the MICR line are corrected in the same way enter the correct amount and use the **Enter** key on your keyboard to save the correction.
- If you need to enter or correct data in a field that is not highlighted, use the following hotkeys to move to the desired field.
  - F1 = Amount
  - F2 = TC (this field is for trancode or personal check number)
  - F3 = Account
  - F4 = Field4 (this is an alternate position for a 4-digit check number, positioned between Account & Amount fields)
  - F5 = Transit Routing
  - F7 = Serial (this field is for the check number on business checks)



• When you close the item display by clicking on the minus icon (), you'll see the alert icon has disappeared and the error count reflects your corrections.

	ltem # 🔻	Check	<b>(#</b>	Error	A	mount	Actions
•	987654322	0667	1.000		0.1	100.00	×
•	987654323	3032				200.00	×
1	987654324	1383	_			400.00	×
el I	987654325	6484				500.00	×
	987654326	2635				800.00	×
N	o of Items: 5	Error: 0	Deposit Tota	al: \$2,000.00	Difference: \$0.00	) Chec	k Total: <b>\$2,000.0</b>

• When all errors have been corrected, click **Submit Deposit.** 

No of Items: 5	Error: 0	Deposit Tot	al: \$2,000.00	Difference: \$0.00	Check Total: \$2,000.00
Scan	V Detect Do	uble-Feed	Please Fix Errors then Submit	Submit Peposit	Save Deposit



#### **Correcting Errors – Duplicate Items**

When all exceptions are corrected, the system will detect any duplicate items that were included in an earlier deposit. It alerts you to the suspected duplication and displays both check images side-by-side with the current item on the left and previously scanned item on the right. Data pertaining to the previously scanned item will be displayed beneath the two images. (If multiple suspected duplicates are found, arrows will appear next to the image on the right.)

Error Correction	etected		
Current Item	3		Items from Previous Deposits Displaying 1 of 1 duplicates
	Front	Back	Front Back
Sample Person TZI North Reed North Reed With The Presidents In One Hundred Dalars My Financial, Inc. Wave Key Note Spea 011999993	and no/100	100.00	Sample Person 121 Norm Rise         02/14/2017         0667           New room NUEN Received Norman NUEN Received Precident's Inc.         100.00         0           Once Hundred Dallars and no/100         DOLLARS         0           Merce Norman Received Receiver         Sample Person         0           Merce Hundred Dallars and no/100         DOLLARS         0           Merce Norman Receiver         Sample Person         0           011999993         11111         0567
Item#: 01234502 Amount: 100.00	Check#: 00	667	Previous Item Details
Accept	Delete		Deposit ID: 2976 Capture Operator: Washington Capture Date: 02/14/2017 Status: SUBMITTED
No of Items: 1	Error: 1	Deposit Total: \$'	100.00 Difference: \$100.00 Check Total: \$0.00

- Compare the items to determine if the check has already been deposited (i.e., duplicate).
- Click Accept to include it in the present deposit, or Delete to remove it from the deposit.

Duplicate Item Detec	ted		
urrent Item			Items from Previous Deposits Displaying 1 of 1 duplica
	Front	Back	Front Back
Sample Person 123 Note Read Teamelown USA 2005 PAY TOTHE President's Inc. One Hundred Dalars and M. Financial, Inc. 1990 Key Note Speaker 011999993	na/100 Sample Persan	0667	Sample Person 121 Morth Reads         02/14/2017         0667           Homeneon USA seess         02/14/2017         100.00           Precident's Inc.         100.00         00LLARS           One Hundred Dallars and no/100         00LLARS         00LLARS           Werror Key Note Speaker         Sample Person         00LLARS           Old 1999993         11111         0667
ltem#: 01234502	Check#: 0667		Previous Item Details
Amount: 100.00	Delete		Deposit ID: 2976 Capture Operator: Washingto Capture Date: 02/14/2017 Status: SUBMITTED

• If no duplicates are found or when duplicates are resolved, the deposit is ready to be balanced or submitted.

Note: If you need to redeposit an item, please email <u>eDeposit@c1data.com</u>.



## **Correcting Errors – Image Errors (Image Quality Assurance Exceptions)**

If an item fails an image quality test due to poor quality, it will be flagged with an alert in the error column. Review the image to determine if it needs to be rescanned or is acceptable.

	Item # 👻	Chec	sk#	Error	Amou	unt	Actions
1	987654322	0667				100.00	×
1	987654324	1383				400.00	×
K	123456789	200		Δ			×
2	987654325	6484	_			500.00	×
	987654326	2635				800.00	×
No	of Items: 5	Error: 1	Deposit To	tal: \$2,000.00	Difference: \$200.00	Check	k Total: \$1,800.06

• Use the plus/minus box ( • •) to view the item, and click on **Fix Errors**.

	ltem # 🔻	Check #	Error	Amount	Actions
-	123456789	25	▲		×
			Front Back		
ß	NtyFinancial, Im Neuo D 1 1999993	د. 22222 3032	ngh		
	I've Hundred Dolla	rs and no/100	DOLLARS		
	John Dough 2721 Cherry Street Hometown USA 66665 Pay To The Precisionity ORDER OF	02/14/201 Inc.	7 200.00 200.00		
	Serial Transit	Account Check	Amount Press anter to update field		
N	lo of Items: 5 Err	ror: 1 Deposit	Total: \$2,000.00 Differen	ice: \$200.00 Ch	eck Total: \$1,800.00
	Scan	Detect Double-Feed	Please Fix Errors then Submit	Fix Errors	Save Deposit



- Depending on the quality of the image, choose an option:
  - 1. Accept if the image is clear (i.e., characters are readable, all four corners appear in the scanned image, and it is not misaligned).
  - 2. Delete if you do not want to include the item in your deposit.
  - 3. **Rescan** this is typically the best option, especially if the image needs to be improved (i.e., if it is crooked or upside down).

Error Correction	
▲ Poor Image Quality	
	Front Back
01144443 55555 3035 wewo	
Two Hundred Dollars and not 100 With Financial, Inc.	DOLLARS
PAY TO THE President's INC.	500002
John Dough 2721 Cherry Street Hametown USA 55555 02/14/2017	3032
Accept	Delete Rescan

**Rescanning an Image** 

• To **Rescan** a check, load the item into your scanner and click **Yes** to approve the re-scan.





• The system may ask you to verify the item after it was scanned again. Click **Yes** to replace the original scanned item in your deposit list.

Rescan	x
The rescanned item appears to be a different document. F images. Do you still want to replace the current document	Please review the document with the rescanned document?
Current Item	Rescanned Item
Front Back	Front Back
John Dough         3032           2721 Chrint Street Precision USA 56665         02/14/2017         20/20           202 Taylor Precision File         20/20         20/20           200 Handred Pollers and ap/100         00LLARS         00LLARS           MIND Financial.Inc.         John Dough         John Dough           011199993         22222         3032	John Dough         3032           2721 Charry Breat         02/14/2017           Hornstein USA 55555         02/14/2017           MV TOTHE         President's Inc.           Constant or Hundred Dollars and no/100         DollARS           WHY Financial, Inc.         John Dough           Oligggggg 22222         3032
	Yes No

	ltem # 🔻	Check #	Error	Amount	Actions
٠	987654322	0667		100.00	×
+	987654324	1383		400.00	×
٠	123456789	3032		200.00	×
٠	987654325	6484 🔨		500.00	×
٠	987654326	2635		800.00	×

• Click Submit Deposit.

Scan	Detect Double-Feed	Please Fix Errors then Submit	Submit De cosit	Save Deposit
			2	

• **Note:** Sometimes rescanning will not improve the image quality and it will continue to be flagged as a Poor Image Quality exception. If you need assistance with an illegible item, please call our eDeposit Help Desk at (877) 771-9997.



#### **Deleting an Image**

• Click Delete Deposit on the left side of the screen.



• A popup prompt will appear asking if you are sure you want to delete the deposit.



• To delete a single check, click on the 'Garbage Can' icon to the right of the check you wish to delete.

		«	Success.	All Errors Fixed.				
1015	29384558		Iter	n # 🔺	Check #	Error	Amount	Actions
oosit ID: ount #:	29384558			788003	9479		35.00	Ŵ
ount Name:				788004	2635		5.00	Ŵ
<u>e Details</u>			± 0886	788005	3549		9.00	Ŵ
				788006	3547		97.00	Ŵ
port As -	Delete Deposit		± 0886	788007	2639		105.00	Ī
			No of Items 5	Error:0	Deposit Total: <b>\$1.00</b>	Difference:-\$250.0	00 Checks Total:\$25	51.00



• Click **Yes** if you are sure and physically remove the item from the deposit.

Home									
		«	Success. All Errors Fixed.						
			item # 🔺	Check #	Error	Amount	Actions		
eposit ID: ccount #:	29384558 1900241001	÷	0886788003	9479		35.00	Ŵ		
count Name:		+	0886788004	2635		5.00	Ŵ		
<u>ore Details</u>		+	0886788005	3549		9.00	Ŵ		
Export As -	Delete Deposit	$\pm$	0886788006	3547		97.00	Ŵ		
	Delete Deposit	±	0886788007	2639		105.00	Û		
					NO				
			of Items:5 Errol	:0 Deposit Total \$1.00	Difference -\$250.00	Checks Total:\$25	1.00		
				beposit rotal <b>91.00</b>	Difference		^		

• Deleted checks remain visible, but the data is grayed out. Take any deleted checks, i.e., foreign checks, torn checks, etc. to your ANB Bank branch for deposit. If you have any questions, please call our eDeposit Help Desk at (877) 771-9997.

## If an Item Piggybacks

If you discover that two checks ran through the scanner together ("piggyback"), find the checks in the scanner exit pocket, delete the piggyback record, and scan these checks at the end of the deposit.



## **Correcting Errors – Balance Errors**

Balance errors occur when the deposit amount you entered does not match the amount of the items scanned.

No of Items: 5	Error: 0	Deposit Total: \$2,100.00	Difference: \$100.00	Check Total: \$2,000.00
Scan	Detect Double-	Feed Please Fi then Sub	Submit Deposit	Save Deposit

- Almost all balance exceptions occur for one of two reasons:
  - 1. An error in the declared amount of the deposit, which you entered when you began the deposit, or
  - 2. There is an error in the amount read by the software when scanning an item.
  - 3. For any other exceptions, call our eDeposit Help Desk at (877) 771-9997.

	Item # 🔻	Check #	Error	Amount	Actions
•	987654322	0667		100.00	×
•	987654323	3032		200.00	×
e,	987654324	1383		400.00	×
•	987654325	6484		500.00	×
•	987654326	2635		800.00	×
N	o of Items: 5	Error: 0 Deposit 1		ence: \$100.00 Chec	k Total: \$2,000.0
	Scan	Detect Double-Feed	Please Fix Errors then Submit	Submit Deposit	Save Deposit

• To correct a balance exception, double check your declared amount for the deposit by adding all the individual items together.

	ltem # 🔻	Ch	eck #	Error	Amo	unt	Actions
٠	987654322	0667			-	100.00	×
٠.	987654323	3032				200.00	×
٠	987654324	1383				400.00	×
	987654325	6484				500.00	×
٠	987654326	2635				800.00	*
					2,00	0.00	
N	o of Items: 5	Error: 0	Deposit To	tal: \$2,100.00	Difference: \$100.00	Chec	k Total: \$2,000.00
-	Scan	💟 Detect Dou	ble-Feed	Please Fix Erro then Submit	Submit Depo	sit	Save Deposit



- If the totals do not balance:
  - Check individual items for accuracy of the captured amount.

	ltem # 🔻	Sample Person 123 North Road Hometown USA 55555	0667	nount	Actions
+	987654322	PAY TO THE Presidents Inc.	100.00	100.00	×
٠	987654323	One Hundred Dollars and no/100	DOLLARS	200.00	×
٠	987654324	WyFinancial, Inc.		400.00K	×
٠	987654325		e Person	500.00	×
+	987654326	011999993 11111 066?		800.00	×

• If you find a discrepancy, type in the correct amount and use the **Enter** key on your keyboard to save the correction, or use the F1 key.

	ltem # 🔻	Check #	Error	Amount	Actions
-	987654322	0667		100.00	×
			Front Back		
	Sample Person 123 North Road Hamatown USA 55555 PAY TO THE Presidents Order OF Presidents One Hundred Dolla Wy Financial, In WEND Key Note Spe	rs and no/100 nc.	0667 17 100.00 DOLLARS	Enter	
	011999993				_
	Serial Transit	Account Check	Amount 100.00 update field		



• If you discover an error in your declared total, it can be changed after you click **Submit Deposit.** 

No of Items: 5	Error: 0	Deposit Tot	al: \$2,100.00	Difference: \$100.00	Check Total: \$2,000.00
Scan	V Detect Dou	uble-Feed	Please Fix Errors then Submit	Submit D posit	Save Deposit

• A Verify Balance box will appear. Do not change the **Deposit Total** unless you are certain it is incorrect. Click **Update** to complete the submission of the deposit.

Verify Balance	x								
A Transaction should be balanced before submit									
Deposit Data									
Check Total: 2,000.00 Difference: \$100.00									
Deposit Total: 2,100.00									
Update									



## End of Day

At the end of each day, be sure to:

- 1. Verify that all Deposits are in Submitted, Under Review, or Delivered status. Deposits should not be listed on the **Pending Deposits** tab on Deposit Status screen. (Refer to pg. 7 and the Status column.) Any deposits that are in Pending Status must be completed and submitted by you.
- 2. Print or save any needed reports, i.e., PDF Report, CSV Report, XML Extract, or Deposit Detail Report.
- 3. Click **Logout** at the top of any screen. This will log the user out of the application and then you can exit your browser.

#### To Remove a Deposit

• Select the deposit on the Deposit Status Screen and click Remove at the bottom right of the screen. A Prompt appears "Are you sure you want to delete this deposit?" Select **Yes** to remove or **No** if you do not want to remove the deposit.



- A deposit cannot be removed if it has been submitted.
- A removed deposit cannot be recovered. If you need the deposit, you must re-capture it.



## **Query for Items Previously Processed**

• Select the View Items tab.

View Deposits View Items Reports		
	Rows per page.	Rows per page: 10

• Select the Search drop down and select Advanced Search.

View Deposit	s View Iter	ns Repo	orts			Rows pr	er page:	10 👻
Search								
From Date* :	2015-05-01	To Date* :	2015-05-26	From Amount	1	To Amount		
Capture User		Account #	232323	Serial #:	[	Routing #		
ISN:		Check #		Item Type:	×	Deposit ID:		
Site ID:		Customer #:	011999993- 99991	Financial Inst. ID	011999993			
							Search	Clear

• Enter search criteria in Search options. Include a deposit ID or at least one MICR field in the search criteria. Click **Search**.

Search         2015-05-01         To Date*         2015-05-26         From Amount         To Amount		
		1
Capture User Account # 232323 Serial # Routing #		
SN:         Check #         Item Type:         Deposit ID:           Ste ID:         Customer #:         011999993-         Financial Inst. ID:         011999993		
Site ID: Customer #: 011999993- Financial Inst. ID: 011999993 99991		

• Click on the plus/minus box ( • •) by the item to view or to close. Click **Clear** if you need to search again.

Search							
From Date* :	2015-05-0	1 To Date" :	2015-05-26	From Amount	To Amou	unt	
Capture User:		Account #:	232323	Serial #	Routing	<i>π</i> .	
ISN:		Check#;		Item Type:	Deposit	ID.	
Site ID:		Customer #	011999993-	Financial Inst. ID:	011999993		
						Sear	ch C
Dept	ost D	tem#	RT	Account	Check	Sear	ch C Actions
	ost D 397815	tem# 0086654156		Account *****2323	Check 1059		Actions



## Search for Previous Day/Batches Processed

- Select View Deposits tab.
- Select the Search drop-down and select Advanced Search.

View Deposits	View Item	ns Reports			
Pending Deposit	ts 🔿 All Depos	its		Rows per	page: 10 🞽
Search					
From Date* :	2015-05-22	To Date*1	2015-05-26 From Amount	To Amount	
Capture User:		Account #:	Site ID:	Deposit ID:	
Capture Status:	¥				
				2	
					Search Clear

• Enter search criteria in Search options, click **Search**. (MICR fields don't need to be included in search criteria.)

View Deposits	View Items	Reports			
Pending Deposits	) All Deposits			Rows per page:	10 ~
Search					
From Date* : 20*	15-05-22 To C	ate* 20	15-05-26 From Amount	To Amount:	
Capture User.	Acc	ount#:	Site ID	Deposit ID:	
Capture Status:	~				

• To return to current date, click **Clear** and then **Search**.

View Deposits	View Item	s Reports				
Pending Deposit	ts () All Depos	its		Rows p	er page:	10 👻
Search						
From Date* :	2015-05-22	To Date*	2015-05-26 From Amount	To Amount		
Capture User:		Account #:	Site ID:	Deposit ID:		
Capture Status:	~					
						and the second se
					Search	Clear



### Administration

#### **Administration – Reports**

Finding a specific deposit or a single item in a deposit is quick and easy.

• From the View Deposits screen, click All Deposits.



• A list of deposits stored in the system will be displayed.

	ew Deposits	View Items	Reports						1
OP	ending Deposits	<ul> <li>All Deposits</li> </ul>					Rows per page:	10	~
Sea	arch								
	Deposit ID 🔻	Account #	Account Name	Work Type	Processing Date	Status	Deposit Total (\$)	Actions	
<b>1</b>	51768	*****9999	TEST MC DDA	19	2017-03-01	PENDING REV	434.00	23	
	51767	*****9999	TEST MC DDA	19	2017-03-01	PENDING REV	1,325.00	23	
	51766	******99999	TEST MC DDA	19	2017-03-01	PENDING REV	00.00	23	

- Each of the column headers can be clicked to sort the list in ascending or descending order based on:
  - o Deposit ID
  - o Account Number
  - o Account Name
  - o Processing Date
  - o Status
  - o Deposit Total



• To narrow the number of deposits listed, use the search filters to select a date or amount range.

VICT	v Deposits	View Items	Reports					
O Per	iding Deposits	<ul> <li>All Deposits</li> </ul>					Rows per page:	10
Searc	ch	_		_	_		_	_
From	Date*: 2	017-03-01 🖪 To [	Date*: 2	017-03-01 🛅 F	rom Amount:	To	Amount:	
							Roa	rab Clo
						Advanc	ed Search Sea	rch Cle
	Denseli ID w	Assessment #	Annual Manua	Mark Town	Drassasian Data		ed Search Sea	
	Deposit ID 👻	Account #	Account Name	Work Type	Processing Date	<u>Advanc</u> Status	eu search	Actions
	Deposit ID ¥ 51768		Account Name TEST MC DDA		Processing Date 2017-03-01		Deposit Total	Actions
		******99999	TEST MC DDA	19	i ne con ann t-	Status	Deposit Total (\$)	Actions

- An Advanced Search gives you additional filters such as:
  - o User
  - o Deposit ID
  - o Status

Search						*
From Date* :	2017-03-01	To Date* :	2017-03-01	From Amount:	To Amount:	
Capture User:		Account #:	~	Site ID:	Deposit ID:	
Capture Status:	~					
						Search Clear



• You can view a summary of any deposit in the list, or open the deposit in the scanning screen by clicking on the 🗔 icon.

View	w Deposits	View Item	S	Reports					
) Per	nding Deposits	All Depo	osits					Rows per page:	10
Sear	ch								
From	Date* :	2017-03-01	To Da	ate* :	2017-03-01 📑 F	From Amount:	To	Amount:	
Captu	ire User:		Acco	unt #:	* 5	Site ID:	De	eposit ID:	
Captu	ire Status:	*							
Captu	ire Status:	V						Sea	rch Cle
<b>m</b> 1	ne Status:	Account	# ,	Account Name	Work Type	Processing Date	Status	Sea Deposit Total (\$)	rch Cle
		Account		Account Name TEST MC DDA	Work Type	-	Status PENDING REV	Deposit Total (\$)	
	Deposit ID 🔻	Account	999			2017-03-01		Deposit Total (\$) 434.00	Actions

Deposit ID	399906
Deposit Name	TEST
Account Number	9999999
Account Name	ABC Test
Work Type	28 - 28-MER-WC-18:00
Deposit Status	CAPTURE COMPLETE
Number of Items	4
Number of Checks	4
Number Of Errors	3
Deposit Total	\$142.00
Check Total	\$142.00
Difference	\$0.00
Memo	



• To find a specific item, select **View Items**. The same types of sorting and search functions available for deposits are also available to filter the Item list.

						Rows per page:	10
Searc	h						
	Deposit ID	ltem #	RT	Account	Check	Amount	Actions
Ð	51768	0886010259	107001232	******4568		5.00	
•	51768	0886010258	107001232	*****9876		55.00	•
	51768	0886010257	107001232	******2678		45.00	
Ð	51768	0886010256	107001232	*****5678		100.00	
÷	51768	0886010255	107001232	*****3176		80.00	
Ð	51768	0886010254	124000012	******9606	7449	134.00	
	51768	0886010253	107001232	*****8519		15.00	
	51768	0886010252	107001232	******99999	148	434.00	
±	51767	0886010011	122234822	******9136	1234	1,000.00	
	51767	0886010010	107001232	*****4567		10.00	

• Clicking the plus-minus box ( ■ =) will display the image of both the front and back of the selected item.



• From the **Reports** tab, you can generate a number of useful deposit reports for your records by clicking the **Export As** button to import the information in to your accounting software.

							Reports	View Items	ew Deposits	V
	10 👻	ge:	Rows per pa				n Query	() Iter	eposit Query	• 0
	Ŧ								irch	Sea
	port As -	Exp								
	Pdf 3	C	Deposit Total (3)	Status	Processing Date	Work Type	Account Name	Account #	Deposit ID +	٥
	XML Extract		434	UNDER REVIEW	2017-03-01	19	TEST MC DDA	*****99999	51768	1
eport	Deposit Detail Re	A	1,325	UNDER REVIEW	2017-03-01	19	TEST MC DDA	*****9999	51767	
_	12 G	0 3	80.0	UNDER REVIEW	2017-03-01	19	TEST MC DDA	******9999	51766	8



• The **Deposit Report** is a summary of all deposits displayed on the page.

					D	eposi	t Rep	ort					
Dep	osits b	y ID											
Site ID	Location ID	Deposit ID	Batch ID	Work Type ID	Processing Date	Last Updated Time	Last Update User	Deposit Status	Credit Total	Debit Total	Deposit Diff	Account Name	Account #
9999	9999	51768	148838863	19	2017-03-01	2017-03-01 12:20	DepositReview System	UNDER REVIEW	\$434.00	\$434.00	\$0.00	TEST MC DDA	*****9999
9999	9999	51767	148838855	19		2017-03-01 12:20	DepositReview System	UNDER REVIEW	\$1,325.00	\$1,325.00	\$0.00	TEST MC DDA	*****9999
9999	9999	51766	148838820	19	2017-03-01	2017-03-01 12:20	DepositReview System	UNDER REVIEW	\$80.00	\$80.00	\$0.00	TEST MC DDA	*****9999
Total	s:			ļ	tem Count (CF	2/DB): 3/21			\$1,839.00	\$1,839.00	\$0.00		

• The **Deposit Detail Report** shows all items in each of the displayed deposits.

	Deposit	Detail R	eport	_	
Deposit Deta	il for Deposit II	<b>):</b> 51768			
Site ID: 9999		D	eposit Rep	ort: UNDER F	REVIEW
Batch ID: 148838863		P	rocessing (	Date: 2017-03	-01
Customer Name: TEST	MC #886	С	ompany ID	107001232-0	00886
Worktype ID: 19 - 19-M	ER-DR-9-9-2 Hr	S	ubmit Date	Time: 2017-0	3-01 12:18
Deposit Name:		A	ccount Nan	ne: TEST MC	DDA
		L	ocation ID:	9999	
Transaction Detail for	or Transaction ID: 51768	001			
Type: ELECTRONIC		Deposit Account:	•••••99999	TEST MC DI	DA
AUX/Serial RIC	RT WAUX/FLD4	Account	Check	Amount	Item Type
	107001232	99999999	148	\$434.00	Credit
	107001232	7928519		\$15.00	TransitDebit
4	124000012	0030039606	7449	\$134.00	TransitDebit
	107001232	423176		\$80.00	TransitDebit
	107001232	345678		\$100.00	TransitDebit
	107001232	2222678		\$45.00	TransitDebit
	107001232	9879876		\$55.00	TransitDebit
	107001232	1234568		\$5.00	TransitDebit



• Opening a single deposit from the list allows you to view the deposit in the scanning screen. Click on the 🗔 icon to open each deposit.

VI	ew Deposits	View Items	Reports					
• D	eposit Query	Olter	n Query				Rows per page	e: 10 N
Sea	irch							xport As
	Deposit ID 👻	Account #	Account Name	Work Type	Processing Date	Status	Deposit Total (\$)	Actions
	517 <mark>6</mark> 8	******9999	TEST MC DDA	19	2017-03-01	UNDER REVIEW	434.00	
-	51767	******9999	TEST MC DDA	19	2017-03-01	UNDER REVIEW	1,325.00	100
		******9999	TEST MC DDA	19	2017-03-01	UNDER REVIEW	80.00	23

	Item # 🔺	Check #	Error	Amount	Actions
•	0886010252	148		434.00	
•	0886010253			15.00	
Ð	0886010254	7449		134.00	
*	0886010255			80.00	
	0886010256			100.00	
*	0886010257			45.00	
•	0886010258			55.00	
	0886010259			5.00	

• Generate a **Summary Report** or a **Deposit Detail Report** including images for individual deposits. Choose **Extract Images** to generate a ZIP file containing only the images of the checks.

		44
Deposit ID:	51768	
Account #:	*****99999	
Account Name:	TEST MC DDA	
More Details		
Export As +		
J. Pdf		
CSV		112
D Pdf with Im	ages	
Pot with im	Contraction of the second s	



• To report on the activities of a user, click on **User Audit**. Enter a **Date Range**, the **User** name of the employee, and click **Search**. A detailed report of that individual's activities in the system will be displayed.

User Audit					R	ows per page: 10	
Search Option	15						
From Date* :	2017-03-01	To Date* :	2017-03-01	User:	555532TM9999		
						Search Clear	
Time User		Text					
2017-03-01 12:08:04.541		555532TM9999	Login IP:10.206.57.6				
2017-03-01 12:08	8:05.321	555532TM9999	Login I	P:10.206.57.6			
2017-03-01 12:09	9:14.683	555532TM9999	View D	eposits			
2017-03-01 12:09:15.587		555532TM9999	View D	View Deposits			
2017-03-01 12:10:09.239		555532TM9999	Create	Create Deposit/Batch [Name:, Batch Id:51766, Site:9999, WorkType:19-ME			
2017-03-01 12:10:10.986		555532TM9999	View Deposits				
2017-03-01 12:10:11.064		55532TM9999 View Deposits					
2017-03-01 12:14:13.485		555532TM9999 View		iew Deposits			
2017-03-01 12:14:13.719		555532TM9999 View Depos		eposits	osits		
2017-03-01 12:14:33.064		555532TM9999	Update Deposit/Batch Status to READY FOR APPROVAL [ B			OVAL [ Batch Id:51766]	

• Maintain and/or update your customer record in the system by clicking on **Customer**. Make any changes to the primary contact's name, address, phone or email and click **Save Changes**.

Customer				
Customer Information	1			*
Customer Name:	TEST MC #886	Channel Type:	MERCHANT	
Contact Person Name:	John	Smith		
Address Line 1:	1234 Main St,			
Address Line 2:				
City/State/Zip:	TEST MC			
Phone:		Fax:		
Email Address:	1			
Financial Institution I	nformation			
Other Information				•
				Save Changes Cancel



#### **Deposit Status Definitions**

- **Open** A deposit is placed in Open status when the deposit is newly created and when a capture operator has reopened a deposit to add additional items, or to resolve exceptions.
- **Uploading** A deposit that is in the process of uploading items.
- **Suspended** A deposit will remain suspended if the operator selects Cancel instead of Capture complete. Exceptions can be repaired. Balancing cannot be performed.
- **Capture Complete** This is a deposit that the operator has marked as complete to notify that it is ready for repair and balancing.
- In Use This is a deposit that is in use by your bank or another operator. No actions are allowed on this deposit while in use.
- **Ready For Approval** This deposit has all exceptions repaired and is ready to submit.
- **Pending Review** This deposit has been sent for final review.
- **Under Review** This deposit is currently going through final review.
- **Submitted** This deposit is approved and ready for processing. No further actions will be allowed on this deposit.
- **Delivered** This deposit has been delivered for processing.





eDeposit